

QUESTIONS & ANSWERS

IFB 090324LP Window Computers, Laptops, Tablets and Charging Carts

1. Would The District consider allowing bidders to provide multiple options for device categories?
No. Send the best cost for the device that you are offering that will meet or exceed specifications.
2. Will The District consider AMD equivalent processors?
No
3. Processor specs say Pentium and also say i5. Is Pentium/N200 processor what is required for the student device?
I5 performance or equivalent. Please see Addendum 1
4. If 14” devices will give more cost-effective laptop options, would this screen size be acceptable for the student laptop?
Yes
5. Processor specs say Pentium and also say i5. Is an i5 processor what is required for the teacher/admin laptop?
Yes, see Addendum 1
6. If 14” give more cost-effective options, would this screen size be acceptable for the Teacher/Admin Laptop?
Yes
7. Is an adapter allowable for the RJ45 requirement?
No
8. If it allows for more cost-effective options, will a lower resolution such as 1920x1200 be accepted?
The solicitation specs are preferred but the minimum is 1920x1080.
9. One Bid per category: would you considered multiple?
No
10. 5MP rear camera and a 720p front camera is the industry standard: can the district confirm that this is the expectation on the listed tablet style devices?
Yes, 5MP and 720 will be accepted
11. May we bid per line item here? For example, may we bid on JUST your charging carts?
Yes
12. Will you be evaluating any Chromebook or laptop protective cases or STUDENT HEADSETS here?
Accessories aren't part of the solicitation.
13. Can you please provide an estimated annual quantity for each item? The bid states approximately 7,000 student laptops for the first order but does not include quantities for the additional specifications requested.
No

14. We plan to propose an alternate manufacturer. What is the process for requesting an equivalent approval?
All manufacturers/Models will be analyzed per Bid specifications.
15. If a demo is requested, how quickly would you expect to receive the demo unit?
We would expect the demo unit by 9/13/24
16. What is the expected delivery time on these orders after a purchase order has been issued?
Hardware delivery is expected ten (10) days after PO is received. Any delays should be communicated.
17. Can you provide a Microsoft Shape the Future letter?
Yes
18. Is Intel 12th Generation acceptable or do you require 13th Generation?
The latest generation is expected
19. Is additional drop testing required on the laptops?
No
20. For the warranty, would you be open to an Advanced Exchange?
For the Tablets, Advanced Exchange is acceptable but the bidder can only submit 1 (one) warranty type per device with the exception of the 2 warranty types required for Student device (1). See Addendum 1.
21. Does your County have an Enterprise Agreement with Microsoft?
Yes
22. Is the 5MP camera required? That is high quality for the level of computer you are requesting.
5MP wasn't requested
23. Our understanding is that a bond is not required for this opportunity. Can you please confirm if this is correct?
That is correct, it is not required.
24. Do you know the size of the devices that will need to be in the charging carts?
Cart needs to fit 15inch laptop
25. We would need to confirm the device models they will be using or the size to make sure they will fit inside the cart shelves.
 - a. What is the power plug?
More clarity is required to provide a response.
 - b. Do they request power connectors be included or are they going to use their own connectors? (prewiring?)
No. Carts should be able to accommodate laptop cables.
 - c. Do they prefer fixed shelving or slide out trays for the devices
No requirement included.
 - d. Will all carts be delivered at the same time to one location? Does the location have a loading dock?
All carts will be delivered to the deployment vendor.

- e. How important is a Power Control System (PDC), the ability to direct power to a row of shelves at different levels for rapid charging?
PCS not requested
- f. How important is the Padlock for locking? (their request is the locking mechanism to include combination padlock. Neither the Parotec Cart or the UNIVAUT can have padlock).
Refer to solicitation for requirements.

26. May we send sample units of our protective cases and student headsets?
No

27. I see in the solicitation it states an estimate of 7,000 Student Laptops initially. Do you have an estimate of how many you may purchase for the other items?
No

28. For delivery will a lift gate be required? Or any other special delivery instructions?
Refer to solicitation

29. Is a good faith effort required for this bid? We are a corporation. (Procurement question)
Prime contractors are encouraged to submit the SMALL BUSINESS ENTERPRISE (SBE) PROPOSED UTILIZATION PLAN Form with their bid. (Appendix M).

30. Will you accept pricing for device cases in addition to the other items listed?
Refer to solicitation

31. Does Memphis-Shelby County Schools (MSCS) require any deployment services to be included in the bids? Deployment services include enrollment, imaging, asset tagging, installation, milk-run services, etc.
No, this is for Hardware only.

32. How much does MSCS prioritize cost savings for this IFB? Significantly lower quotes can be achieved if vendors can offer devices with alternative specifications that have comparable performance.
A response for line items should meet or exceed bid specifications.

33. If MSCS does not answer all questions by the scheduled date (08/22/2024), will the deadline for bid submission be rescheduled?
Bid due date and time will not be extended

34. Student laptop:

a. The processor requirement of the Student laptop Device is ambiguous. Can you clarify which model (Pentium or i5) and generation of processor MSCS requires? The model currently in use by the School District uses a Pentium N200 processor.
I5 is required, see Addendum 1.

b. Will other models of processors be accepted by the School District? Examples include the N100, N200, i3, and AMD Ryzen 5 processors. The Ryzen 5's performance is comparable to the current generation i5 processors.
No

- c. Will MSCS accept laptops with 128GB solid-state drives (SSD)?
No
- d. Will MSCS accept laptops with a 14" display?
Yes.
- e. How will the RJ45 port be utilized? The laptops currently used by the School District, the HP 430, do not have RJ45 ports. Is this a hard requirement?
Yes
- f. The requirements do not include Accidental Damage Protection (ADP). Does MSCS want any ADP coverage for this device?
See Addendum 1.

35. Teacher/Admin Laptop:

- a. The processor requirement of the Teacher/Admin Laptop Device is ambiguous. Can you clarify which model (Pentium or i5) and generation of processor MSCS requires? Will the school district accept laptops with N100 or N200 processors?
i5 is required.
- b. Will other models of processors be accepted by the School District? Examples include the N100, N200, i3, and AMD Ryzen 5 processors. The Ryzen 5's performance is comparable to the current generation i5 processors.
No
- c. Will MSCS accept laptops with a 14" display?
Yes
- d. The requirements do not include Accidental Damage Protection (ADP). Does MSCS want any ADP coverage for this device?
ADP not required

36. Super Admin Laptop:

- a. It is unclear which generation of i7 processor is required. Can you specify which generation the District prefers? The most current i7 processors are the 13th generation.
Latest generation preferred
- b. Will other models of processor, such as the AMD Ryzen 7, be accepted by the District? The Ryzen 7's performance is comparable to the current generation i7 processors.
No
- c. The requirements do not include Accidental Damage Protection (ADP). Does MSCS want any ADP coverage for this device?
ADP not required

37. CAD/STEM Laptop:

- a. It is unclear which generation of i7 processor is required. Can you specify which generation the District prefers? The most current i7 processors are the 13th generation.
Latest generation preferred

- b. Will MSCS accept a laptop with a display resolution that is less than 4K?
No
- c. The requirements do not include Accidental Damage Protection (ADP). Does MSCS want any ADP coverage for this device?
No

38. AIO Desktop:

- a. It is unclear which generation of i5 processor is required. Can you specify which generation the District prefers? The most current i5 processors are the 13th generation.
The latest generation is preferred.
- b. Will MSCS accept a Tiny-in-One (TIO) device? A TIO device will provide the same performance but will be more flexible for repairs, upgrades, and replacements.
No
- c. Does MSCS require an HDMI cable with the AIO Desktop? The cable is not required for all solutions to function.
No
- d. The requirements do not include Accidental Damage Protection (ADP). Does MSCS want any ADP coverage for this device?
ADP not required

39. Teacher and Admin Tablet:

- a. It is unclear which generation of i5 processor is required. Can you specify which generation the District prefers? The most current i5 processors are the 13th generation.
i5 current generation preferred
- b. Will other models of processor, such as the AMD Ryzen 5, be accepted by the District? The Ryzen 5's performance is comparable to the current generation i5 processors.
No
- c. Will MSCS accept a 2-in-1 device as a Teacher and Admin Tablet?
No
- d. Does the MSCS require keyboards for the Teacher and Admin Tablets? If they do, do the keyboards need to be detachable?
Keyboard required detachable preferred
- e. What level of Accidental Damage Coverage does MSCS need for each device? Coverage can range from unlimited to a fixed number of claims per device or year.
ADP coverage level not specified

40. Student Tablet:

- a. It is unclear which generation of i3 processor is required. Can you specify which generation the District prefers? The most current i3 processors are the 13th generation.
Preferred
- b. Will other models of processor, such as the AMD Ryzen 3, be accepted by the District? The Ryzen 3's performance is comparable to the current generation i3 processors.
No
- c. Will MSCS accept a 2-in-1 device as a Student Tablet?
No
- d. Does the MSCS require keyboards for the Student Tablets? If they do, do the keyboards need to be detachable?
keyboard required detachable preferred
- e. Will MSCS accept devices with front-facing Full High Definition (FHD) cameras and a 5 MP rear-facing camera?
Yes.
- f. What level of Accidental Damage Coverage does MSCS need for each device? Coverage can range from unlimited to a fixed number of claims per device or year.
For student tablet ADP should have a minimum of 3 claims per device for the life of the warranty. See Addendum 1.

41. Chromebook (Charter & Private):

- a. It is unclear which generation of i5 processor is required. Can you specify which generation the District prefers? The most current i5 processors are the 13th generation.
Latest generation is preferred.
- b. Will other models of processors be accepted by the School District? Examples include the N100, N200, i3, and AMD Ryzen 5 processors. The Ryzen 5's performance is comparable to the current generation i5 processors.
No
- c. The requirements do not include Accidental Damage Protection (ADP). Does MSCS want any ADP coverage for this device?
No

42. Chromebook (Charter & Private): Would MSCS Consider a Mediatek or Intel equivalent vs. 11th Gen Intel Core i5?

No